

At Pine Haven we try to honor your rental choice as listed on this reservation confirmation. However, please understand that availability is guaranteed, but not a specific unit.

Please note: **PETS ARE NOT PERMITTED IN OR ABOUT THE RENTAL UNIT.** This includes the porch and surrounding yard area.

**Reservations/Relocation Fee:**

A \$25.00 fee will be charged for each requested change to a reservation. The charge will be assessed on a per unit, per change basis.

If it is necessary for you to cancel your reservation, the following rules apply:

If a cancellation is received at least 31 days prior to the reservation start date, a full refund will be given less a \$100.00 processing fee or we will issue a Rain Check less a \$25.00 change fee. Fees will be charged for each cabin/cottage being cancelled/changed.

If a cancellation is received between 30 and 15 days of the reservation start date, a Rain Check will be issued less a cancellation fee equal to one nights stay for each cabin/cottage being cancelled.

Cancellations received 14 days prior to the reservation start date will receive no refund or Rain Check.

Changes will not be allowed within this time frame.

**Rain Check Rules:**

Rain Checks are valid for 12 months from the cancellation date Re-booking is subject to availability. May only be used once

**Non-transferable**

If you have any questions or concerns please call us at 609.624.3437 or E-mail us at [pinehaven@diparks.com](mailto:pinehaven@diparks.com). We look forward to seeing you at Pine Haven Campground.

Sincerely,  
Pine Haven Management

**NOTICE: Your prepaid reservation indicates acceptance of all terms and conditions for rental as established by the Management.**

